

# Cancellation Policy

ONE MONTH BEFORE	21-30 DAYS BEFORE	11-20 DAYS BEFORE	3-10 DAYS BEFORE	2 DAYS BEFORE	24 HOURS BEFORE	ON THE DAY OR NO SHOW
0%	10%	20%	30%	40%	50%	100%

- In the event of cancellation on the part of the participant, the following cancellation charges will apply.
- Cancellation fee will be computed based on the total cost (regular tour fee plus the options and extras).
- Cancellation made after business hours (JST 5pm) is already considered as the next day.
- We will waive the cancellation fee if the participant (not Untapped Kumamoto Tours) finds a replacement.